

Quality Policy

Our vision at R. F. Technologies Aust Pty Ltd is to be the natural choice through valuing our customers' needs and delivering world-class service.

Our Quality Policy is defined in our Quality Management System and is strongly driven by the following management principles:

- Build long-term, mutually profitable relationships with our customers by understanding their specific needs and be flexible in offering solutions that meet their expectations
- Take ownership of our work at every level and be committed to deliver the best service to our customers
- Achieve our commitments for quality, safety and costs
- Manage quality risks to a level as low as reasonably practicable as part of our daily activity by means of an effective management process
- Investing in new technology and be known as an innovator
- Promote an open culture in which we encourage critical thinking, sharing of experiences and ambitious and creative ideas
- Drive continual improvement and innovation based upon efficient business practices and customer feedback
- Ensure this quality policy is understood, implemented and maintained at all levels.



Directors
Mike Symes / Greg Delforce
R. F. Technologies Aust Pty Ltd

15th September 2020